#### APPENDIX B

# DOCUMENT PREPARATION WORK (PREP-WORK)

### STANDARD:

- 1. Removal of staples
- 2. Removal of paper clips
- 3. Marking of duplex paper with a yellow marker on the side of the front page.
- 4. Removal from folders and binders.
- 5. Re-stacking and alignment of papers

### **EXTENSIVE**

- 1. Separating papers according to their sizes.
- 2. Re-setting of database directory and document structure.
- 3. Processing documents with less than 10 pages in size
- 4. Processing folders or documents names with more than 20 character length.
- 5. Processing torn pages
- 6. Processing post-it notes
- 7. Processing mail inserts and envelops

## DOCUMENTS PICKUP/DELIVERY MANIFEST

PICKUP DATE					PICKUP			DELIVERY	
CUSTON	MER NAME								
PICKUP LOCATION				(ISCAN'S AGENT NAME)		(CUSTOMER AGENT NAME)			
BOX #									
JOB#	JOB # iScan use only GP				(SIGNATURE)		(SIGNATURE)		
Folder #	Folder Label					PICKUP Verified By (Customer Initials)	PICKUP Verified By (iScan Agent Initials)		DELIVERY Verified By (Customer initials)
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
For iScan Use Only: QA Confirmation									
iScan Pickup Facility Manager  Name				Signat	ignature			Date	

iScan Services, Inc. October 13, 2006